

The rights of the volunteer:

- a)** Be informed by the organization of services, in which it is incorporated and the activities he/she can perform.
- b)** Be advised about the activities for which the volunteer is more skilled, respecting preferences in choosing volunteer activities.
- c)** Receive training and technical support for the tasks assigned.
- d)** Actively participate in the development and evaluation of the program to which it is attached. Likewise, the volunteer has the right to be consulted in all decisions affecting their work and be supported, if necessary, in the performance of the duties assigned.
- e)** Be accredited as a volunteer by document issued to that effect. Also, upon request, receive certified accreditation of their participation in the programs and / or projects.
- f)** Have third party liability insurance, covering the risks to the volunteer based on activities performed. Similarly, have insurance against accidents and illness arising from the activities of volunteering activity.
- g)** Have his/her contribution of services respected and recognized by being able to participate in the design and evaluation programs with which he/she works.
- h)** Terminate freely his/her volunteer status.

The duties of the social volunteer:

- a)** Fulfill his/her commitments to the service, dedicating a pre-set amount of time to perform certain voluntary actions.
- b)** Carry out voluntary actions in accordance with the principles set in these regulations.
- c)** Comply with the instructions given for the development of their work, participate in previously scheduled training sessions and meetings and by respecting the decisions of modification or termination of the agreed task, if the technician so decides.
- d)** Respect the internal rules of procedures of the services, observing health and safety measures that must be taken.
- e)** Maintain the confidentiality of the information received and known in the course of his/her tasks.
- f)** Deal with due deference, respect and courtesy of fellow professionals and the people that direct their activities by respecting cultural or religious ideologies.
- g)** Participate in the training provided by the institution concretely committed for activities and functions, as well as those permanently required to maintain the quality of services provided.
- h)** Properly use the accreditation and emblem provided by the organization.
- i)** Respect and care for the material resources placed at their disposal.
- j)** Inform the center of non-attendance or abandonment activities, with reasonable notice.